

QUALITY POLICY

HTG Express is a transport operator, specialized in providing tailor-made solutions for urgent national and international transports by road and air.

Our mission is to provide a global service to our customers for any of their freight transport needs. We have established a solid infrastructure of people and technology that enable us to efficiently provide any transport service that our clients request.

Our vision is to continue developing towards being a premium reference in the transport sector, through our core brand values reliability and professionalism.

In order to achieve this objective, a quality management system has been implemented in the past. Our quality policy is linked to our company's philosophy, objectives and strategy.

The quality management system is based on the following foundations:

- ✓ Permanently adapting to the needs and expectations of our clients by optimizing our services and still being available for other potentially interested parties.
- ✓ Adapting to evolving market situations.
- ✓ Compliance with customer requirements and voluntary commitments, integrating these into our management system.
- ✓ Full compliance with current legislation on tax, labour, social security, occupational health and safety, mobility and environmental matters, and any other applicable legislation.
- ✓ Establish and continually review quality objectives and involve staff in achieving them.
- ✓ Continuous improvement of processes and management system, seeking maximum efficiency whilst optimizing the resources used.
- ✓ Constant training and awareness of our employees to encourage their autonomy, flexibility and understanding of quality.
- ✓ Involvement and commitment of our suppliers, including compliance with the legal and formal requirements demanded in the countries in which they provide the transport services entrusted to them.

The management team is fully committed to this policy and provides the means and leadership to achieve its objectives.

Geoffrey Sterkendries
General Manager
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