

Quality Policy

HTG Express is a transport operator, specialized in providing tailor-made solutions for urgent national and international transport by road and air.

Our mission is to provide a global service to the customer for their freight transport needs. To do this, we have equipped ourselves with a solid and professional infrastructure of people and technology that enable us to efficiently provide any transport service that our clients request.

Our vision is to continue developing as a reference in the sector through our brand of reliability and professionalism.

To achieve this objective, a quality management system has been implemented. The Quality Policy contains the philosophy, objectives and strategy of the company aimed at fulfilling our vision.

The quality management system is based on the following foundations:

- ✓ Permanently adapting to the needs and expectations of clients by optimizing our services and taking into account the other interested parties.
- ✓ Adapting to evolving situations in the market.
- ✓ Compliance with both customer and regulatory requirements, as well as voluntary company-based commitments, integrating these into our management system.
- ✓ Establish and continually review quality objectives and involve staff in achieving them.
- ✓ Continuous improvement of processes and management system, seeking maximum efficiency whilst optimizing the resources used.
- ✓ Constant training and awareness of our employees to encourage their autonomy, flexibility and understanding of quality.

The management team is fully committed to this policy and provides the means and leadership to achieve its objectives.

Geoffrey Sterkendries
Dirección General
10/02/2020