



Air Traffic Operator

Under the responsibility of the Air Manager, we are looking for an Air Traffic Operator to carry out the following tasks:

MAIN DUTIES

- Handle customer requests and offer a solution adapted to their needs
- Organize air transports ensuring that levels of quality and costs are respected
- Preparation and management of the required air and customs documentation
- Be proactive in suggesting improvement measures
- Participate in the analysis of results and KPIs of the team
- Participate in the optimization of internal processes

REQUIREMENTS

- Training in transport or a degree in International Commerce, Logistics, ...
- Minimum 1 year experience in an Air Traffic department, either import or export
- Knowledge of managing and issuing the necessary documents for importation and exportation operations
- Knowledge of the relevant legislation in customs
- Languages: English (min.C1) and a second language would be appreciated (French, German, Italian, ...)
- Skills: Ability to analyze and make decisions in difficult situations, good level of stress management, a good communicator and organized, responsible and a solution finder, values team work, results driven

WE OFFER

- Full-time (morning or afternoon shifts)
- Salary based on experience and knowledge
- Initial 6 month contract, offer of indefinite contract if conditions are met
- Starting immediately in a dynamic team

WORK PLACE

Irún (Basque Country)

Send CV to: cv@htg-express.com

For further information: <http://www.htg-express.com>